

Privacy Policy

This Privacy Policy ("Policy") applies to <https://propmantech.com/home> and Property Management Techniques ("Company") and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to the Company include <https://propmantech.com/home>. The Company's website is a Property Management site. By using the Company website, you consent to the data practices described in this statement.

California Consumer Privacy Act and California Privacy Rights Act
If you are a California resident, you have the following rights under the California Consumer Privacy Act ("CCPA") and California Privacy Rights Act ("CPRPA"):

Right to Know. You may request details on what personal data we collect, use, and share.

Right to Delete. You can request deletion of personal data, subject to certain legal exceptions.

Right to Correct. You may request corrections to inaccurate personal information.

Right to Opt-Out. You can opt out of the sale or sharing of personal data for advertising.

Right to Restrict Sensitive Data Use. You may limit the use of sensitive personal information.

Right Against Retaliation. The Company will not discriminate against you for exercising your rights.

Collection of your Personal Information

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services. These may include: (a) registering for an account; (b) entering a sweepstakes or contest sponsored by us or one of our partners; (c) signing up for special offers from selected third parties; (d) sending us an email message; (e) submitting your credit card or other payment information when ordering and purchasing products and services. To wit, we will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

Sharing Information with Third Parties

The Company does not sell, rent, or lease its customer lists to third parties.

The Company may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to the Company, and they are required to maintain the confidentiality of your information.

The Company may disclose your personal information, without notice, if required to do so by law

or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on the Company or the site; (b) protect and defend the rights or property of the Company; and/or (c) act under exigent circumstances to protect the personal safety of users of the Company, or the public.

Automatically Collected Information

The Company may automatically collect information about your computer hardware and software. This information can include your IP address, browser type, domain names, access times, and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding the use of the Company's website.

Right to Deletion

Subject to certain exceptions set out below, on receipt of a verifiable request from you, we will:

- Delete your personal information from our records; and
- Direct any service providers to delete your personal information from their records.

Under the CCPA and CPRA, you have the right to request that the Company, and any third parties with whom your personal information is sold or shared, delete any personal information that has been collected about you. To exercise your rights, contact us at managers@propmantech.com

Please note that we may not be able to comply with requests to delete your personal information if it is necessary to:

- Complete the transaction for which the personal information was collected, fulfill the terms of a written warranty or product recall conducted in accordance with federal law, and provide a good or service requested by you, or reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform a contract between you and us;
- Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for that activity;
- Debug to identify and repair errors that impair existing intended functionality;
- Exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or exercise another right provided for by law;
- Comply with the California Electronic Communications Privacy Act;
- Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when our deletion of the information is likely to render impossible or seriously impair the achievement of such research, provided we have obtained your informed consent;
- Enable solely internal uses that are reasonably aligned with your expectations based on your relationship with us;
- Comply with an existing legal obligation; or
- Otherwise use your personal information, internally, in a lawful manner that is compatible with the context in which you provided the information.

Children Under 'thirteen

The Company does not knowingly collect personally identifiable information from children under the age of 13. If you are under the age of 13, you must ask your parent or guardian for permission to use this website.

Email Communications

From time to time, the Company may contact you via email for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general communication.

Changes to This Statement

The Company reserves the right to change this Policy from time to time. For example, when there are changes in our services, changes in our data protection practices, or changes in the law. When changes to this Policy are significant, we will inform you. You may receive a notice by sending an email to the primary email address specified in your account, by placing a prominent notice on our Property Management Techniques, and/or by updating any privacy information. Your continued

use of the website and/or services available after such modifications will constitute your: (a) acknowledgment of the modified Policy; and (b) agreement to abide and be bound by that Policy.

Information Sharing and Disclosure

We do not share, sell, rent, release or transfer your personal information to third parties. We do not share, sell, rent, release, or transfer your SMS consent or phone number to any third party for any third party marketing purposes. We may share your information in the following circumstances:

Service Providers: We may share your information with our service providers who perform services on our behalf, such as marketing, customer services, or technical support. These service providers are contractually obligated to protect your information and use it only for services they provide.

Legal Requirements: We may disclose your information if required by law, regulation, or legal process, or if we believe disclosure is necessary to protect our rights, property, or the safety of our users or others.

Introduction

Property Management Techniques is committed to protecting your privacy and safeguarding your SMS contact and message data. We do not sell, share, or disclose mobile opt-in data or SMS consent with third parties for marketing or promotional purposes.

Collection and Use of SMS Data

When you communicate with Property Management Techniques via SMS, we may collect:

- Your phone number
- Message content

This information is used solely to respond to inquiries and provide customer support and services. We will not use your data for any other purposes without your consent.

Protection of SMS Data

We implement industry-standard security measures to protect your SMS data from unauthorized access or disclosure.

Disclosure of SMS Data

We do not disclose your SMS data to third parties except as required by law or to protect the rights and safety of our organization or users.

Your Rights

You may request access to, correction, or deletion of your SMS data, except where retention is required by law. For assistance, contact us at managers@propmantech.com

Data Retention

We retain SMS data for one year based on operational and legal requirements.

Policy Updates

We reserve the right to update this SMS Privacy Policy at any time. Changes take effect upon posting to our website. We encourage you to review it regularly.

Contact Information

For questions or concerns, please contact us at managers@propmantech.com or 630-584-0209

Contact Information

The Company welcomes your questions or comments regarding this Policy. If you believe that the Company has not adhered to this Policy, please contact the Company at:

Property Management Techniques
2560 Foxfield Road Suite 200
St. Charles, Illinois 60174

Email Address:
managers@propmantech.com

Phone Number:
6305840209

Effective as of March 18, 2026